

## **Team Advocacy Inspection**

Date: 3-05-2024

Location: EMERALD RESIDENTIAL CARE FACILITY I

Conducted by: Alicia Kearsse, DRSC Team Advocate



## **Facility Information**

Emerald Residential Care Facility I is located at 2244 Browntown Road, Bishopville, South Carolina in Lee County. The facility is licensed for five beds and at the time of Team's visit there were four residents onsite. The facility is located next door to Emerald Residential Care Facility II. Team members entered the facility at 10:35 am. The administrator, Daisy Pollard, was present when Team arrived and was present for the entire inspection. The Administrator's license was current and was posted with expiration date of 6-30-24. The DHEC license is current with an expiration date of 02-28-2025. An exit interview was conducted with the administrator.

## **Overview of Visit**

During Team's visit no residents were interviewed (all residents participated in a scheduled outing after lunch to Bishopville or Sumter to Shopping Center), medications were reviewed, the medication administration record was reviewed; the facility was toured, and staff were spoken with. The posted menu was Baked

Spaghetti w/cheese, garden salad, garlic bread and 2% milk. The served menu was Beef Tacos (2 Hard/Soft), with lettuce, cheese, sour cream, taco sauce, applesauce, and a drink of choice. Seconds were available upon request. Team observed lunch. A substitution menu was posted.

## **Report Summary**

The Residence water temperature was 118.4 degrees. All personal needs and allowances are managed by the Department of Mental Health Central Office. The screen in the screen door was held in place with tape and needs to be replaced.

## **Areas of Commendation**

- Staff were available during the inspection.
- The facility had a large well-maintained lawn.
- The facility had spacious sitting areas for residents that included TVs, comfortable looking chairs for residents, wall-art, and games for the residents.
- Staff onsite (J.C.) who assisted with medication review did an excellent job and kept room in excellent condition.
- A current activities calendar was posted. Current activities calendar posted included: Flea Market Outing, Lunch at Mr. B's, St. Patrick's Day Celebration, and Movie Night with Popcorn.

## **Areas Needing Improvement**

### **Health/Safety**

- No concerns noted.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- No concerns noted.

### **Recreation**

- No concerns noted.

### **Residents' Activities of Daily Living (ADLs)**

- No concerns noted.

### **Medication Storage and Administration**

- No concerns noted.

### **Meals & Food Storage**

- No concerns noted.

### **Resident Records**

- No concerns noted.

### **Resident Personal Needs Allowances**

- All personal needs allowances are managed by the Department of Mental Health Central Office. **Not Reviewed Onsite.**

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- The screen in the screen door was held in place with tape and needs to be replaced.

### **Additional Recommendations**

- No additional recommendations.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

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### **Disability Rights South Carolina**

*The Protection and Advocacy System for South Carolina*  
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