

Team Advocacy Inspection

Date: 4-09-2024

Location: NORTH HAVEN RESIDENTIAL CARE HOME

Conducted by: Alicia Kearse, DRSC Team Advocate



Facility Information

NORTH HAVEN RESIDENTIAL CARE HOME is located at 4326 Leslie St., North Charleston, SC 29418-5441 in Charleston County. The facility is licensed for 16 beds and, at the time of the Team's visit, had 16 residents. The DHEC license posted was current with an expiration date of 08/31/24, and the administrator's license was posted with the Administrator listed as Lenora Langit with an expiration date of 06/30/24. The facility's current written emergency plan was available. In an emergency, the facility will evacuate to Langits Assisted Living Facility, located at 1273 Bemount Road, North Charleston, SC, 29046, and for an evacuation out of the area. Generations of Batesburg Leesville is situated at 111 Generations Blvd. Batesburg Leesville SC, 29006. An exit interview was conducted with the Administrator.

Overview of Visit

During the Team's visit, two residents were interviewed, medications were reviewed, the medication administration record was reviewed; the facility was toured, and staff were spoken with. The posted menu was Baked Haddock 3 oz, Onion Rings ½ cup, Spinach ½ cup with Malt Vinegar 1 tbs, Col Slaw ½ cup,

Wheat Bread 1 Slice, Margarine, 1tsp, Watermelon 1 slice and Milk 2% ½ cup. Pork Adobe, Rice and Potatoes, Apple Strudel, and Tea/Water served the meal. The Substitution Menu was posted after the Advocate's arrival and initial menu review. The team did not observe lunch.

Report Summary

The Residence water temperature was 117.1 degrees. For resident **B's** medication, Escitalopram 10 MG is to be given at 7 pm daily; per review of drugs and MAR, staff signed the MAR in advance on 04/09/24 at 7 PM that the resident had received Escitalopram 10 MG. The administrator spoke with staff, and staff advised that the resident had not received the 7 pm dose of medication and that staff had signed inadvertently for 7 pm on 4-9-24. For resident **C's** medication, Tamsulosin HCL 0.4 MG Cap, the medication dosing order was changed from 2 capsules nightly to 1 capsule 2x day at 7 am and 7 pm. Per the Administrator, the facility has contacted the resident's sister, responsible for providing the resident's medications. Per the report, the resident's sister was contacted and was not in contact today. The advocate was on site, and the sister stated there was nothing she could do and that the facility would need to contact the pharmacy. The pharmacy number was provided. A resident has two pills left as of today, 4-9-24, with the last pill given on 4-9-24 at 7 am. Resident **C's** Admission TB Test was not available for review onsite. Most Recent DHEC Inspection was Not Available for Review Onsite. The Annual TB Risk Assessment was Not Available for Review Onsite.

Areas of Commendation

- Staff were available during the inspection.
- Staff appeared to have a good rapport with the residents.
- The facility had wall art, green plants, spacious resident sitting areas, TVs, and comfortable-looking sitting chairs.
- The facility was renovating the outside, including painting the exterior, landscaping, and re-doing the wood fence surrounding the facility.
- A current activities calendar was posted, which included Current Events, Karaoke, Shopping, and Coloring Contests.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- Most Recent DHEC Inspection was Not Available for Review Onsite.
Requested: Not Received
- The Annual TB Risk Assessment was Not Available for Review Onsite.
Requested: Received

- Fire Drills- Per the Administrator, the facility has no shifts and has been told by the Fire Marshall to conduct Fire Drills every three months. The advocate contacted DHEC and the Fire Marshall and is awaiting follow-up.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- For resident **B's** medication, Escitalopram 10 MG will be given at 7 p.m. daily. Per the review of drugs and MAR, staff signed the MAR in advance on 04/09/24 at 7 PM, stating that the resident had received Escitalopram 10 MG. The administrator spoke with staff, and staff advised that the resident had not received the 7 p.m. dose of medication and that staff had signed inadvertently for 7 p.m. on 4-9-24.
- For resident **C's** Tamsulosin HCL 0.4 MG Cap, the medication dosing order was changed from 2 capsules nightly to 1 capsule 2x day at 7 am and 7 pm. Per the Administrator, the facility has contacted the resident's sister, responsible for providing the resident's medications. Per the report, the resident's sister was contacted and was not in contact today. The advocate was on site, and the sister stated there was nothing she could do and that the facility would need to contact the pharmacy. The pharmacy number was provided. A resident has two pills left as of today, 4-9-24, with the last pill given on 4-9-24 at 7 am.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident **C's** Admission TB Test was not available for review onsite.
Requested: Received

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- Advocate advised that residence should be maintained at 72-78 degrees. Area of Facility (Hallway with a room temperature of 69 degrees).

Please Note: Residents listed in the report are assigned random gender identification. This is to make the report easier to read. However, the gender does not identify the individuals in the report.

Disability Rights South Carolina

The Protection and Advocacy System for South Carolina
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