

Team Advocacy Inspection

Date: 4-16-2024

Location: ALEXANDER'S GOLDEN STARR COMMUNITY CARE HOME

Conducted by: Alicia Kearsse, DRSC Team Advocate



Facility Information

Alexander's Golden Starr Community Care Home is situated at 218 Golden Starr Road, a serene location in Santee, SC 29142-9363, within the picturesque Orangeburg County. The facility, licensed for eight beds, was home to five residents at the time of the Team's visit. The DHEC license, posted and current, is set to expire on 08/31/24. The administrator's license, which was also posted, belongs to Donna Outlaw and is valid until 06/30/24. The facility's current written emergency plan was readily available. In an emergency, the facility has a well-defined evacuation plan for Abundant Life Care, located at 250 Seminole Dr., Orangeburg, SC 29115. An exit interview was conducted with the staff, and valuable insights were provided.

Overview of Visit

During the Comprehensive visit, the Team interviewed two residents, reviewed the medications and the medication administration record, and toured the facility. The team also had the opportunity to speak with the staff, gaining valuable insights into the facility's operations. The posted menu, which included Stuffed Tomato, Chicken Salad, ½ Pineapple Chunks, ½ Cup Pickled Beets, and Savory Cheese Toast, was noted. However, the meal served was different: hotdogs with ketchup/mustard, pudding, and a drink. It was observed that no Substitution Menu was posted. The team also observed lunch, capturing a snapshot of the facility's mealtime routine (see lunch photo).

Report Summary

The Residence water temperature was 123.4 degrees. There was a strong smell of gas throughout the facility. The advocate spoke with Staff about concerns and potential causes. Staff advised that the gas stove in the kitchen has been malfunctioning, and the local gas company that services the facility will be called. Staff recommended that windows will remain open to allow air to circulate throughout the facility. Evacuation routes were not posted throughout the facility, and this was discussed with staff. Staff had begun implementing a plan to post Evacuation routes throughout the facility before the Advocate's departure, showing a proactive approach to safety. The Most Recent HVAC Inspection and Fire Alarm Inspection were Not Available for Review Onsite. The Current TB Assessment was Not Available for Review Onsite. Fire Drills were not completed at least quarterly for each shift and were unavailable for onsite review. Resident A's Current Care Plan was Not Available for Review Onsite. The hand guardrail closest to the sitting area (near the restroom) needs securing, a potential improvement for resident safety.

Areas of Commendation

- Staff were available during the inspection and appeared to have a good rapport with the residents.
- The facility had a large enclosed outdoor seating area for resident use.
- The facility was decorated with wall art, and it had spacious sitting areas for residents that included comfortable-looking chairs for residents and a TV.
- A current activities calendar was posted, including Yoga, Bible Study, Let's Talk, Bingo, and a Store Run.

Areas Needing Improvement

Health/Safety

- There was a strong smell of gas throughout the facility. The advocate spoke with Staff about concerns and potential causes. Staff advised that the gas stove in the kitchen has been malfunctioning, and the local gas company that services the facility will be called. Staff recommended that windows remain open to allow air to circulate throughout the facility. The advocate received documentation from Lower State Gas Company, which serviced the **facility**.

- Evacuation routes were not posted throughout the facility. The staff discussed this and began implementing a plan to post them before the Advocate's departure.

Supervision & Administrator

- The Most Recent HVAC Inspection was Not Available for Review Onsite.
Requested: Received
- The Most Recent Fire Alarm Inspection was Not Available for Review Onsite.
Requested: Not Received
- The Current TB Assessment was Not Available for Review Onsite.
Requested: Not Received
- Fire Drills were not completed at least quarterly for each shift and were unavailable for onsite review.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- See below photo of lunch.



Resident Records

- Resident **A's** Current Care Plan was Not Available for Review Onsite.
Requested: Received

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The hand guardrail closest to the sitting area (near the restroom) needs securing.

Additional Recommendations

- Advocate advised that residence should be maintained at 72-78 degrees. Area of the facility (Hallway Temperature off Kitchen was 79 Degrees).

Disability Rights South Carolina

The Protection and Advocacy System for South Carolina

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