

Team Advocacy Inspection

Date: 4-10-2024

Location: DIXON'S COMMUNITY CARE HOME

Conducted by: Alicia Kearse, DRSC Team Advocate



Facility Information

Dixon's Community Care Home is located at 1456 Dixon Rd. Elgin, SC 29045-9030 in Kershaw County. The facility is licensed for five beds and had four residents at the time of the Team's visit. The DHEC license posted was current with an expiration date of 06/30/24, and the administrator's license was posted with the administrator listed as James Dixon, who had an expiration date of 06/30/24. The facility's current written emergency plan was **not** available onsite for review. The emergency evacuation plan was requested and received. In an emergency, the facility will evacuate to Pondview Residential Care Home at 5334 Hardscrabble Rd. Blythewood SC 29016. An exit interview was conducted with the Staff.

Overview of Visit

During the Team's visit, three residents were interviewed, medications were reviewed, the medication administration record was reviewed, the facility was toured, and staff were spoken with. The posted menu was Sloppy Joe on Bun,

Tossed Salad, French Dressing, Vanilla Pudding, and Lemonade. The served meal was a Ham Sandwich with/ mustard and Water. The team observed lunch (see lunch photo). There was no Substitution Menu posted. The visit revealed several issues that must be addressed for the facility to meet regulatory standards.

Report Summary

In a message received from the facility with the missing documents, it was stated that there were several documents available for review onsite that the Advocate requested. The advocate spoke in person, face-to-face, with the Administrator before the Administrator left the facility, who reviewed the Advocate's list of documents; staff was also present onsite. If records are available for review, the Administrator/Staff must provide them while the Advocate is onsite. Also, the Advocate reviewed all missing documents with staff onsite before the request. The Residence water temperature was 114.3 degrees. The Most Recent HVAC Inspection was Not Available for Review Onsite. The Most Recent Fire Alarm Inspection was Not Available for Review Onsite. The Most Recent Sprinkler Inspection was Not Available for Review Onsite. The Most Recent TB Risk Assessment was Not Available for Review Onsite. The current Emergency Evacuation Plan was Not Available for Review Onsite. Fire Drills were not completed at least quarterly for each shift and were unavailable for onsite review. Incident/Accident Reports (If Any) were Not Available for Review Onsite for Residents Reviewed. Resident **A's** Current Physical Exam and Care Plan were unavailable for onsite review. Resident **B's** Current Physical and Care Plan was unavailable for onsite review. Resident **A, B, or C's** Current Personal Funds Ledger/Quarterly Report was unavailable for onsite review. One resident reports most meals being sandwiches. One resident report not receiving a monthly allowance. One resident reported not being offered activities in the home. Two residents report wanting to move, and one needs a dental exam. Two residents report no phone in the facility for use. One resident reported not enjoying residing in the facility. One resident reported not trusting the people (all in the facility). The dryer in the facility does not work and needs to be replaced. Per the report, the dryer has been out for at least two months, and the clothing is hung outside. The living/sitting area was sparsely furnished with one sofa and a sitting chair. The couch is very worn and needs to be replaced. The light in the pantry does not work and needs to be repaired. The door panel in the restroom outside the hall has a crack that needs to be repaired. In the same restroom, the seal around the bottom of the toilet leaks and needs repair.

Areas of Commendation

- Staff were available during the inspection.
- The facility had a large sitting area and a large, covered porch with seating for the residents.
- A current activities calendar was posted, which included Zumba, Book Club, Balloon Volleyball, Jewelry Making, and Iced Tea Social.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- The Most Recent HVAC Inspection was Not Available for Review on Site. Requested: Not Received. Per the report, the HVAC Inspection would be completed by 4-30-24.
- The Most Recent Fire Alarm Inspection was Not Available for Review Onsite. **Requested: Not Received**
- The Most Recent Sprinkler Inspection was Not Available for Review Onsite. **Requested: Not Received**
- The Most Recent TB Risk Assessment was Not Available for Review Onsite. **Requested: Received**
- Current Emergency Evacuation Plan was Not Available for Review Onsite. **Requested: Received**
- Fire Drills were not completed at least quarterly for each shift and were unavailable for onsite review.
- Incident/Accident Reports (If Any) were Not Available for Review Onsite for Residents Reviewed. **Requested: Not Received**

Residents' Rights

- No concerns noted.

Recreation

- One resident reports not being offered activities in the home.

Residents' Activities of Daily Living (ADLs)

- Two residents report wanting to move.
- One resident reports needing a dental exam.
- Two residents report no phone in the facility for use.
- One resident reports not enjoying residing in the facility.
- One resident reports not trusting the people (all in the facility).

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- See below photo of lunch.



- One resident reports most meals being sandwiches.

Resident Records

- Resident **A's** Current Physical Exam was not available for review onsite.
Requested: Received
- Resident **A's** Current Care Plan was not available for review onsite.
Requested: Received
- Resident **B's** Current Physical was not available for review onsite.
Requested: Received
- Resident **B's** Current Care Plan was not available for review onsite.

Resident Personal Needs Allowances

- Resident **A's** Current Personal Funds Ledger/Quarterly Report was unavailable for onsite review. **Requested: Not Received**
- Resident **B's** Current Personal Funds Ledger/Quarterly Report was unavailable for onsite review. **Requested: Not Received**
- Resident **C's** Current Personal Funds Ledger/Quarterly Report was unavailable for onsite review. **Requested: Not Received**
- One resident reports not receiving a monthly allowance.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The Dryer in the facility does not work and needs to be replaced. According to the report, it has been out for at least two months, and clothing is hung outside.
- The Living/Sitting area was sparsely furnished with one sofa and a sitting chair. The sofa is very worn and needs to be replaced.
- The light in the Pantry does not work and needs to be repaired.
- The door panel of the hall restroom has a crack that needs to be repaired.
- The restroom of the hall's seal around the bottom of the toilet leaks and needs repair.

Additional Recommendations

- Advocate advised that residence should be maintained at 72-78 degrees. Area of Facility (Hallway Temperature was 68 Degrees).

Please Note: Residents listed in the report are assigned random gender identification. This is to make the report easier to read. However, the gender does not identify the individuals in the report.

Disability Rights South Carolina

The Protection and Advocacy System for South Carolina

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