DISABILITY RIGHTS
SOUTH CAROLINA

Team Advocacy Inspection

Date: November 13, 2024
Location: Ridgeview Community Care Homes Unit B
Conducted by: Alicia Kearse, DRSC Team Advocate

Facility Information

Ridgeview Community Care Homes Unit B is located at 217 Chandler Rd Greer, SC 29651-1290 in Greenville County. The facility is licensed for 10 beds. During the visit, the facility had 10 residents. The current DHEC license was posted, and the expiration date is January 31, 2025. The current Administrator license was posted, and the administrator is listed as Patricia Daugherty. The current written emergency plan was not available for review. An exit interview was conducted with staff.

Overview of Visit

During the Team visit, residents were not interviewed. Due to health and safety concerns, the medications and Medication Administration Report were not able to be reviewed. The team did not observe lunch.

Report Summary

The facility's water temperature was not able to be checked. After reviewing the residents, staff and inspection records in the administration building, the team went to the units to conduct the interviews. Upon entering Unit A, the advocate began inspecting the unit and spoke to the first Resident. The Resident stated they are not feeling well and were waiting to see the nurse. The Advocate inquired if the Resident was ok, and the Resident reported having pink eye/conjunctivitis. The Resident reported sharing a room with someone who was diagnosed with the virus. The Advocate went to front of Unit A's building and spoke with the assistant administrator to confirm what the resident stated. The assistant administrator confirmed that one resident has pink eye/conjunctivitis, and they were waiting on the results of the other resident on Unit A. Staff stated they forgot to inform the Advocate about the virus. The Advocate advised the staff to put a note on the unit's door to advise of the virus. Due to the virus in Unit A and possibility within the facility, the Advocate did not complete Unit (A and B) inspections, and the MAR were not reviewed for both units.

Areas of Commendation

- Unknown if a current activities calendar was posted.

Areas Needing Improvement

Health/Safety

Upon entering Unit A, the advocate began inspecting the unit and spoke to the first Resident. The Resident stated they are not feeling well and were waiting to see the nurse. The Advocate inquired if the Resident was ok, and the Resident reported having pink eye/conjunctivitis. The Resident reported sharing a room with someone who was diagnosed with the virus. The Advocate went to front of Unit A's building and spoke with the assistant administrator to confirm what the resident stated. The assistant administrator confirmed that one resident has pink eye/conjunctivitis, and they were waiting on the results of the other resident on Unit A. Staff stated they forgot to inform the Advocate about the virus. The Advocate advised the staff to put a note on the unit's door to advise of the virus. Due to the virus in Unit A and possibility within the facility, the Advocate did not complete Unit (A and B) inspections, and the MAR were not reviewed for both units.

- The annual HVAC inspection was not available for review onsite.
- The annual fire alarm inspection was not available for review onsite.
- The current TB risk assessment was not available for review onsite.
- The current emergency evacuation plan was not available for review onsite.
- Resident A, B, and C current personal funds ledger and/or quarterly reports were not available for review onsite.

Supervision & Administrator

- The annual HVAC inspection was not available for review onsite**. Not Requested Received.**
- The annual fire alarm inspection was not available for review onsite. **Requested Not Received**.
- The current TB risk assessment was not available for review onsite**. Requested Not Received**
- The current emergency evacuation plan was not available for review onsite. **Requested Not Received**
- Quarterly fire drills were not completed for each shift and were not available for review while onsite.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

Medication were not reviewed due to health and safety concerns with in the units.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident A, B, and C current personal funds ledger and/or quarterly reports were not available for review onsite. **Requested Not Received**.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted**.**

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- Adhere to all health and safety standards.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

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