

Team Advocacy Inspection

Date: February 26, 2026

Location: Easley Retirement Center

Conducted by: Sharon Reese DRSC Team Advocate



Facility Information

Easley Retirement Center is located at 102 Dowling Street, Easley, SC 29641 (Pickens County). The facility is licensed for sixteen beds, and the census was fourteen, with thirteen residents on site at the time of the visit. There were four staff members on duty when the team advocate arrived at the facility. The administrator was not present, but the administrator in training and the supervisor were. The DPH license was posted and current, with an expiration date of February 28, 2026. The administrator license was posted, with an expiration of June 30, 2026. The listed administrator was Gloria Burgess. In the event of an emergency,

the facility will evacuate to Village Community Care Home at 1250 Salem Church Road, Anderson, SC 29625. The advocate conducted an exit interview with the administrator and the supervisor.

Overview of Visit

During the visit, the team conducted a walk-through of the site, interviewed five residents, reviewed five resident records, and the medication administration records. The team observed lunch during the visit which consisted of a tuna fish sandwich, potato chips, vanilla wafers, and tea. The listed meal was smoked sausage, red beans and rice, cabbage, cornbread and water or punch as a beverage. There was not a listed substitution meal. There was an adequate amount of perishable and non-perishable foods.

Report Summary

The facility's water temperature was within the appropriate range. The kitchen window air conditioning unit appears to be improperly installed, creating gaps that may compromise insulation and allow insects or other pests to enter the kitchen. The water temperatures in the restrooms ranged from 100 to 105. Bathroom #1 appeared to need more thorough cleaning. Bathroom #2's shower curtain needed to be replaced. The exterior of the home had a large deck that appeared to be a place for socializing and congregating. During the visit, Resident D's room appeared to be cooler than the rest of the facility. The administrator informed the team advocate that multiple solutions have been attempted to address the issue. Administration informed the team advocate that they will continue working to resolve the issue of the room feeling cooler than the rest of the facility. There were no MAR concerns at this time. The medication cart was double-locked, and all medication was properly dispensed and signed off correctly.

Areas of Commendation

- There was a designated area for residents to congregate and socialize.
- The bedrooms were clean and spacious.
- All residents had sufficient storage space in each bedroom.
- The Administrator and supervisor were highly engaged with the residents.
- Residents offered favorable comments about the food served, the portion sizes, and the options offered.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administration

- Residents expressed concerns that staff interactions with them are not consistently positive.
- The temperature in resident D's room was chiller than the rest of the facility.

Residents' Activities of Daily Living (ADLs)

- There was no monthly activity calendar present. The supervisor informed the team advocate that a resident typically takes the copy down.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- The refrigerator and freezer contained food and beverage residue and required cleaning.
- The meal served was different from the meal listed on the menu.

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Bathroom #1 appeared to need more thorough cleaning.
- The shower curtain in Bathroom #2 needed to be replaced.
- Cleaning products and equipment were visible throughout the facility, left out in the open.

Additional Recommendations.

- None

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

Disability Rights South Carolina

The Protection and Advocacy System for South Carolina
www.disabilityrightssc.org | info@disabilityrightssc.org