

Team Advocacy Inspection

Date: January 6, 2026

Location: Faith, Hope, and Charity Residential Care

Conducted by: Sharon Reese, DRSC Team Advocate



Facility Information

Faith, Hope, and Charity Residential Care is located at 101 Coe Road, Anderson, SC 29624 (Anderson County). The facility is licensed for ten beds. The census was eight, with all residents on site at the time of the visit. Two staff members were on site. The administrator was not present during the inspection, but the supervisor was present and very helpful. The DPH license was posted and current, with an expiration date of October 31, 2026. The administrator's license was posted with an expiration date of June 30, 2026, and Barbara Winn was listed as the administrator. The facility had a documented emergency plan. In the event of an emergency, the facility will evacuate to Sherman Residential Care, located at 20 Mayfield Street,

Greenville, SC 29601. The Team Advocate conducted an exit interview with the Supervisor.

Overview of Visit

During the visit, the advocate conducted a site walk-through, observed lunch, interviewed three residents, and reviewed three resident records and the medication administration records. The served lunch consisted of a tuna sandwich, French fries, and water. The posted meal was chicken tenders, potato wedges, and mixed vegetables with a beverage or milk. The substitution meal was not posted. However, a whiteboard was present, which, as explained by the supervisor, is typically used to display substitution meals. There was an ample supply of perishable and non-perishable goods.

Report Summary

The facility's water temperature was within the appropriate ranges. The restroom was clean but lacked soap for residents to wash their hands. Soap was placed in the restroom before the inspection ended. All residents were dressed appropriately for the weather. The residents interviewed felt safe and did not want to move. Resident B stated they do not get along with their roommate. In addition, due to the roommate's snoring, the resident finds it hard to sleep at night. The blinds were torn in the bathroom and in two of the bedrooms. All residents had the necessary personal items and clothing. Although the facility provides snacks, individual snacks are stored in labeled bins so staff can easily identify ownership. The residents appeared comfortable in their surroundings.

Areas of Commendation

- The kitchen appeared clean.
- • The supervisor was very helpful throughout the inspection.
- • The team observed residents freely walking around the site.
- • The facility had adequate seating in the common area.
- • Resident records were organized.
- • The supervisor and staff were very accommodating, patient, and compassionate with residents.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- During the walkthrough, the team was unable to locate a posted activity calendar.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- The lunch served was different from the posted meal. (It should be noted: there was a whiteboard present, which is typically used to display substitution meals, as explained by the supervisor. The supervisor and staff on shift agreed to use it daily going forward.)

Resident Records

- The team was able to review the current annual physicals for all residents. (It should be noted: the team requested that these documents be sent to the team once at the location. The request has not been received.)

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Trash from a recent kitchen renovation was left outside the facility. The supervisor informed the advocate that the business that completed the project would return soon to remove all the trash.
- The restroom was clean but lacked soap for residents to wash their hands. Soap was placed in the restroom before the inspection ended.

Additional Recommendations

- No concerns noted.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

Disability Rights South Carolina

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