

Team Advocacy Inspection

Date: August 27, 2026

Location: Harmony at West Ashley

Conducted by: Sharon Reese, DRSC Team Advocate and Mary Carter, Advocate



Facility Information

Harmony at West Ashley is located at 1925 Essex Farms Drive, Charleston, SC 29414 (Charleston County). The facility is licensed for 109. The administrator was not present during the inspection, but the team advocates spoke with the Director of Nursing. The DPH license was posted and current, with an expiration date of March 31, 2027. The administrator's license was posted with an expiration date of June 30, 2027, and the listed administrator was Ryan Niven. The facility's documented evacuation plan was not made available to the team advocates. The team advocate conducted an exit interview with the Director of Nursing.

Overview of Visit

During the visit, the team conducted a site walk-through and interviewed three residents but was not granted access to records or medication records. The team observed lunch. The meal served consisted of a side salad, spaghetti with meat sauce, a breadstick, broccoli, and a choice of dessert and beverage. The posted meal was the same. The menu overall included a variety of foods, and the residents appeared to enjoy the meal served.

Report Summary

The facility water temperatures were within the appropriate range. Both bathrooms were very clean and well maintained. Restrooms in the bedrooms were very clean as well. The dining area was large enough for the residents, and they were served professionally by the staff. Each table had a menu, and all residents were offered water and tea. Residents were seen engaging with each other and enjoying the food served. Throughout the inspection, residents were seen enjoying the outdoor porch area. The outdoor area was well-manicured. There was also a library in the facility where a variety of books were readily available for those interested in reading, as well as space for conversations. It should be noted that a number of documents were not made available to the team during the inspection process.

Areas of Commendation

- Staff were observed serving residents' lunch in a professional and attentive manner.
- The facility was tastefully decorated, with a beautiful piano.
- A current (August) activity calendar was available, listing numerous residential and community activities.
- There were also two recreational areas that could be used for numerous activities.
- Residents offered favorable comments about the facility, administration, and staff during the inspection.
- All residents stated that they did not want to move.
- Resident A stated that the staff are kind, respectful, and accommodate all their needs.
- Residents B and C stated that the facility is a nice place to live.
- All residents felt that the activities offered inside the facility and community engagement were above expectations.

Areas Needing Improvement

Health/Safety

- Residents' annual physical exams were not made available for review. (Requested: not received).

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of daily living (ADLs)

- No concerns noted.

Medication Storage and Administration

- Medication storage and administration were not available for review.
(Requested: not received.)

Meals & Food Storage

- No concerns noted.

Resident Records

- Residents' Individual Care Plans were not made available for review.
(Requested: not received).

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- Staff records were not made available for the team to verify. (Requested: not received).
- Staff CPR/First Aid verifications were not made available on-site. (Requested: not received).

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- Resident A stated that the only issue may occur at mealtimes (slower service) if they are understaffed.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

Disability Rights South Carolina

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