

Team Advocacy Inspection

Date: January 13, 2026

Location: Midway Residential Care Facility #3

Conducted by: Sharon Reese DRSC Team Advocate



Facility Information

Midway Residential Care Facility #3 is located at 4026 Moore Duncan Highway, Moore, SC 29369 (Spartanburg County). The facility is licensed for 17 beds. The census was 16, with all residents on site at the time of the visit. Three staff members were on duty when the team advocate arrived. The administrator was not present, but the facility assistant and supervisor were very helpful. The DPH license was posted and current, with an expiration date of December 31, 2026. The administrator license was posted and current, with an expiration of June 30, 2026. The listed administrator was Linda Smith. The facility had a documented emergency plan. In the event of an emergency, the facility will evacuate to Poplar Springs Baptist Church, located at 790 SC 417, Moore, SC 29369, and to Cantrell's Residential Care Facility, located at 124 Gladys Court, Spartanburg, SC 29301-3701. The advocate conducted an exit interview with the Assistant and Supervisor.

Overview of Visit

During the visit, the advocate conducted a walk-through of the site, observed lunch, interviewed six residents, and reviewed six resident records and the medication administration records. The MAR was accurate, and all medication was accounted for. The lunch served was Beefaroni, corn, dessert, and punch. The posted meal was the same, but the listed spaghetti was substituted with Beefaroni, which was posted. The meal served was varied and looked very appealing. In addition to a grocery order arriving the next day, there was an ample amount of perishable and non-perishable foods.

Report Summary

The kitchen was clean, and the facility's water temperatures were within the appropriate range. The restroom appeared clean. The dining room had enough seating for all the residents. The den area had a home-like feel, and there was also a section that appeared to accommodate recreational activities. Throughout the inspection, staff were seen assisting residents with issues and answering questions. Residents appeared comfortable. An activity calendar offered activities such as devotion, Karaoke, Arts n' Crafts, and various games. Resident A informed the advocate that clothing sometimes went missing after being returned from the laundry. Although there were mixed reviews about the meals, the menu appeared varied. When the advocate inquired about a more desirable menu, responses aligned with the documented menu. Other residents stated that the food was good. All residents stated they were able to get seconds if requested. All interviewed residents informed the team advocate that they were treated fairly and with respect. Everyone at the facility appeared clean and well-groomed.

Areas of Commendation

- The assistant, supervisor, and staff were attentive and caring toward the residents.
- The requested documents and information were well organized.
- The facility was clean and tastefully decorated for the age group of the residents.
- There was a fresh scent throughout the facility.
- The kitchen was clean and organized.
- Cleaning was ongoing throughout the inspection.
- The bedrooms were clean and organized.
- All residents had sufficient storage space in each bedroom.
- Progress notes were available for all residents.
- Residents appeared comfortable in the space.
- The exterior of the facility was well maintained and appeared peaceful, with residents sitting outside to enjoy the weather, smoking, and playing card games.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administration

- No concerns noted

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- No noted concerns noted.

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Residents expressed concerns about missing laundry after it was washed. The team discussed this with the supervisor, who informed the team advocate that all laundry issues are addressed when they are brought to the staff and administrators' attention.

Additional Recommendations.

- None

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

Disability Rights South Carolina

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