

Team Advocacy Inspection

Date: February 24, 2026

Location: Rouse Community Care Home #2

Conducted by: Sharon Reese DRSC Team Advocate



Facility Information

Rouse Community Care Home #2 is located at 8809 Wilson Boulevard, Columbia, SC 29203 (Richland). The facility is licensed for eight beds, and the census was seven, with four residents on site at the time of the visit. There was one staff member on site, and the supervisor arrived immediately upon my arrival, followed by the administrator. The DPH license was posted and current, with an expiration date of December 31, 2026. The administrator's license was posted with an expiration date of June 30, 2026. The listed administrator was Charlene Rouse. In the event of an emergency, the facility will evacuate to Flanagan's Community Care, located at 665 Sharpe Road, Columbia, SC 29203. The Team Advocate conducted an exit interview with the administrator.

Overview of Visit

During the visit, the team conducted a site walk-through, interviewed three residents, and reviewed three resident records and the medication administration records. The team observed lunch during the visit. The meal consisted of a fish portion on a bun, carrot slices, tropical fruit, and fruit punch. The meal served matched the posted meal. Overall, the menu included a variety of foods. There was an ample supply of perishable and non-perishable food items.

Report Summary

The facility's water temperature was within the appropriate range. The facility was clean and well-organized. The bathroom temperatures reached 105 and 103. The picture décor throughout the hallway and bedrooms showcased the talent of one of the residents. A couple of tiles were missing near the front door, and the flooring in two of the bedrooms needed maintenance. All residents stated that they feel safe and are treated with respect. The residents appeared comfortable and said they enjoyed the meals. The back area of the home provided a nice space for smoking, congregating, and relaxation.

Areas of Commendation

- The staff and supervisor were helpful.
- The staff, supervisor, and administrator were engaged and communicative with the residents.
- Residents were free to move freely in and outside the home.
- A current activities calendar was posted.
- The MAR and medication storage were accurate.
- Resident records were organized with labels and pictures.

Areas Needing Improvement

Health/Safety

- The air-conditioning window requires a better seal to keep out inclement weather, insects, and other potential problems.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- No concerns noted.

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- A couple of the tiles at the home's front entrance needed to be repaired. The supervisor informed the team advocate that a maintenance work order had been placed and was upcoming.
- The hallway light was not working.
- Resident A and B's floors had maintenance issues that needed to be corrected. The supervisor informed the team advocate that a maintenance work order had been placed and was upcoming.

Additional Recommendations

- No concerns noted.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

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