DISABILITY RIGHTS
SOUTH CAROLINA

Team Advocacy Inspection

Date: May 7, 2026
Location: Emerald Residential Care Facility II
Conducted by: Sharon Reese DRSC Team Advocate

Facility Information

Emerald Residential Care Facility II is located at 2262 Browntown Road, Bishopville, SC 29010-9664 (Lee County). The facility is licensed for five. The census was four, with all residents present at the home. The administrator was not present, but the lead staff was very helpful. The DPH license was posted and current, with an expiration date of February 28, 2027. The administrator license was posted with an expiration date of June 30, 2026, and the listed administrator is Daisy Pollard. The facility had a documented emergency plan. In the event of an emergency, the facility will evacuate to Bishopville Manor, located at 2779 Highway 15 N, Bishopville, SC 29010-7101. The team advocate conducted an exit interview with the lead staff.

Overview of Visit

During the visit, the advocate conducted a walk-through of the site, interviewed three residents, and reviewed the residents' documentation. The advocate also reviewed the medication administration records. The advocate observed the listed lunch, which consisted of a hot dog with chili, French fries, Jell-O, and a beverage of punch. Both a substitute menu and a diabetic menu were posted. The storage area was organized, with ample perishable and non-perishable foods.

Report Summary

The kitchen water was at the appropriate temperature. It was clean, and fresh fruit was available for the residents. The dining room was large enough for all residents to dine at once. The restroom water temperatures were within the appropriate ranges. The den area was tastefully decorated, with seating that appeared comfortable for all residents. One resident stated the food was good but would like to be asked about their preferences. The medication was accurate, and the area was neatly organized.

Areas of Commendation

- The entire facility was clean, well-lit, and smelled fresh throughout.
- The kitchen was clean and organized.
- The bedrooms were clean, nicely decorated, clutter-free and sized appropriately for the residents in each room.
- The exterior of the facility was spacious and peaceful.
- The May calendar listed various activities such as: Morning chat, family contact, Flea market visit, movie night, facility outing, Root beer float.
- The lead and staff were engaged with the residents and expressed genuine concern for their well-being.
- The lead and staff were accommodating and eager to correct any issues.

Areas of Needed Improvement

Health/Safety

- No concerns noted.

Supervision & Administration

- No concerns noted

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- No concerns noted.

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations.

- None

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

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